

## GDPR Privacy Policy

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### Teleport Logistics GDPR Compliance Privacy Policy

At Teleport Logistics, we respect your privacy and are committed to protecting your personal data. This privacy policy will explain how we collect, use, and protect your information in compliance with the General Data Protection Regulation (GDPR).

#### 1. Data We Collect We may collect the following personal data:

- Name, address, email, and phone number
- Shipping and billing information
- Order and service history

#### 2. How We Collect Your Data We collect data through:

- Online forms when you place an order or request a quote
- Our website (cookies, tracking pixels, and analytics tools)
- Communication with customer service

#### 3. How We Use Your Data We process your personal data for the following purposes:

- To provide logistics services, including transportation, warehousing, and tracking
- To process payments and generate invoices
- For customer service and support
- To comply with legal obligations
- For marketing communications (if consent is given)

#### 4. Legal Basis for Processing Data We process your data based on the following lawful grounds:

- Performance of a contract (to fulfill your logistics needs)
- Compliance with a legal obligation
- Consent (for marketing or other specified purposes)
- Legitimate interests (for service improvements and fraud prevention)

**5. How We Store Your Data** Teleport Logistics securely stores your data on encrypted servers. We will retain your data only for as long as necessary to fulfill the purposes outlined in this policy, or as required by law.

**6. Cookies and Tracking Technologies** Our website uses cookies to enhance the user experience and analyze traffic. You can manage your cookie preferences through your browser settings.

**7. Updates to This Policy** We may update this Privacy Policy from time to time. Any changes will be posted on our website, and if necessary, we will notify you directly.

**8. Contact Information** If you have any questions about this policy or how we handle your data, please contact us at:

- Email: [office@teleport.ua](mailto:office@teleport.ua)
- Phone: +38 (044) 201 15 15